

# PRE-DIAGNOSIS WORKSHEET

In addition to testing your ignition module, this form will help you gather information on the problem currently happening on your vehicle to help you and your counterperson determine the cause of the problem.

## CUSTOMER INFORMATION

NAME: \_\_\_\_\_

DATE: \_\_\_\_\_

VEHICLE MILEAGE: \_\_\_\_\_

VIN: \_\_\_\_\_

*(Vehicle Identification Number, found at the base of the windshield on a metallic plate)*

YEAR: \_\_\_\_\_

MAKE: \_\_\_\_\_

MODEL: \_\_\_\_\_

ENGINE SIZE: \_\_\_\_\_

TRANSMISSION:

- Automatic  
 Manual

## DESCRIBE THE PROBLEM:

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## WHEN DID YOU FIRST NOTICE THE PROBLEM:

- Just Started  
 Started Last Week  
 Started Last Month  
 Other: \_\_\_\_\_

## LIST ANY PREVIOUS REPAIRS DONE IN THE PAST 6 MONTHS:

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## SYMPTOMS CHECK LIST:

(Please check all that apply)

### PROBLEMS STARTING

- No Symptoms  
 Will Not Crank  
 Cranks, But Will Not Start  
 Starts, But Takes A Long Time

**ENGINE QUITS OR STALLS**

- |  |  |
|--|--|
| <input type="checkbox"/> Right After Starting    | <input type="checkbox"/> During Steady Speed Driving         |
| <input type="checkbox"/> When Shifting Into Gear | <input type="checkbox"/> Right After Vehicle Comes To a Stop |
| <input type="checkbox"/> While Idling            | <input type="checkbox"/> During Acceleration                 |

**IDLING CONDITIONS**

- |  |   |
|--|---|
| <input type="checkbox"/> Is Too Slow At All Times            | <input type="checkbox"/> Is Too Fast        |
| <input type="checkbox"/> Sometimes It's Too Fast or Too Slow | <input type="checkbox"/> Is Rough or Uneven |

**RUNNING CONDITIONS**

- |   |   |
|---|---|
| <input type="checkbox"/> Runs Rough                             | <input type="checkbox"/> Lacks Power                      |
| <input type="checkbox"/> Bucks and Jerks                        | <input type="checkbox"/> Poor Fuel Economy                |
| <input type="checkbox"/> Hesitates or Stumbles On Accelerations | <input type="checkbox"/> Backfires                        |
| <input type="checkbox"/> Misfires or Cuts Out                   | <input type="checkbox"/> Engine Knocks, Pings, or Rattles |
| <input type="checkbox"/> Dieseling or Run-On                    |   |

*(You turn your vehicle off, but the engine continues to run for a moment)*

**PROBLEM OCCURS**

- Morning
- Afternoon
- Evening

**ENGINE TEMPERATURE WHEN PROBLEM IS NOTICED**

- Cold
- Hot

**DRIVING CONDITIONS WHEN PROBLEM OCCURS**

- |  |  |
|--|--|
| <input type="checkbox"/> Short - Less Than 2 Miles | <input type="checkbox"/> 2 - 10 Miles        |
| <input type="checkbox"/> Long - More Than 10 Miles | <input type="checkbox"/> Stop and Go         |
| <input type="checkbox"/> While Turning             | <input type="checkbox"/> While Braking       |
| <input type="checkbox"/> At Gear Engagement        | <input type="checkbox"/> With A/C Operating  |
| <input type="checkbox"/> With Headlights On        | <input type="checkbox"/> During Acceleration |

**WEATHER CONDITIONS WHEN PROBLEM OCCURS**

- Below Freezing (32° F / 0° C)
- 32 - 55° F (0 - 13° C)
- Above 55° F (13° C)

**CHECK ENGINE LIGHT / DASH WARNING LIGHT**

- Light on Sometimes
- Light on Always
- Light Never On

**PECULIAR SMELLS**

- |   |  |
|---|--|
| <input type="checkbox"/> "Hot"          | <input type="checkbox"/> Sulfur (rotten egg) |
| <input type="checkbox"/> Burning Rubber | <input type="checkbox"/> Gasoline            |
| <input type="checkbox"/> Oil Burning    | <input type="checkbox"/> Electrical          |